

COVID – 19 SALON PROCEDURES

As per the direction of the UK Government, we are pleased to announce that we are reopening for business as of **8am Saturday 4th July 2020**. Following government guidelines, services will be by appointment only until further notice. No walk-in guests at this time are allowed. In addition, the following procedures will be strictly enforced to protect the health of our clients, staff, and families: If we have not already arranged for you to come in for a skin test, please get in touch with us on **0118 989 1027**

Arrival

When you arrive for your appointment you must wait outside or in your vehicle. Please text / call the salon upon arrival. We will notify you when your stylist is ready. On entry we will kindly ask you to wash your hands for 20 seconds in our restroom. Evaporating hand sanitiser will be available in the restroom and on each station. All clients are required to wear a mask and will not be seen without a mask. We will have disposable masks for purchase if needed. All clients will be handed a parcel with a clean fresh gown and towels.

Refreshments

No refreshments, food or magazines will be provided. No outside food is allowed to enter the salon. You are welcome to bring your own drink to your appointment as we can only offer water in plastic disposable cups during this opening period.

Personal Items

Jackets or handbags cannot be brought into the salon. Please bring your payment method and your mobile into the salon only. These items must remain in your possession at all times.

Our team

We will be utilising our space keeping 2 metres apart from each other. Please do not touch unnecessary surfaces. Our team members will be wearing either a mask or face visor and disposable gloves for each client.

Our commitment to clients:

- Disinfect styling station / chair / backwash after every appointment.
- Disinfect brushes / combs after every appointment.
- Disinfect all contact areas door handles.
- Sanitise card payment machine before and after each use.
- Offer water in disposable cups.

To Book an appointment call **0118 989 1027**